

# Hosted Search Value Proposition

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## Discover Technologies Hosted Search Offering

Discover Technologies has developed an economical Search as a Service solution that allows you to offload the care and maintenance of your enterprise or public search platform to our cloud-hosted architecture in Azure. This service leverages our many years of experience designing and implementing search architectures and reliable infrastructures that are scalable to meet your usage requirements. Beyond the benefits of a robust search architecture, our Cloud Hosted Search platform also supports other Discover Technologies products proven to enhance user experience and to provide a high level of control and customization over the search infrastructure.

## Search Administration and Customizations

Beyond what other hosted search providers may offer, Discover Technologies hosted search consists of a wide variety of tools and products that enable organizations to meet unique business needs and to deliver a truly integrated enterprise search solution that provides a holistic view into the enterprise's information. Below is a feature comparison chart that quickly shows the extended features of Discover Technologies Hosted Search option.

| Feature                                       | Microsoft Azure | Discover Technologies |
|---|-----------------|-----------------------|
| Advanced Content Processing                   | ✓               | ✓                     |
| Continuous Crawl                              | ✓               | ✓                     |
| Custom Entity Extraction                      |                 | ✓                     |
| Configurable Content Processing               |                 | ✓                     |
| Enhancement to the Processed Content          |                 | ✓                     |
| Hybrid Search                                 | ✓               | ✓                     |
| Manage Search Schema                          | ✓               | ✓                     |
| Advance Search Schema Management              |                 | ✓                     |
| RESTful Query API/Query OM                    | ✓               | ✓                     |
| Content API                                   |                 | ✓                     |
| Search Connector Framework                    | ✓               | ✓                     |
| Documentum Connector                          |                 | ✓                     |
| Custom Applications Connector                 |                 | ✓                     |
| Tunable Relevancy                             | ✓               | ✓                     |
| Rules Based Content Processing                |                 | ✓                     |
| Documents Preview Rendering Prior to Indexing |                 | ✓                     |
| Speech to Text Recognition (Video Indexing)   |                 | ✓                     |
| 508 Compliance                                |                 | ✓                     |

## Search Visual Experience

Further than the benefits of a robust search architecture, our Cloud Hosted Search platform also supports other Discover Technologies products proven to enhance user experience, such as:

- DiscoverPoint Viewer for viewing files via a browser without a desktop client
- Most Relevant Page Navigation (MRP Nav) for viewing most relevant pages related to queries simply by hovering over search suggestions
- Speech-to-text recognition and full text search of video files with the ability to go directly to the part of the video that is relevant to the search query
- DiscoverPoint People for identifying people within your organization who are related to a search query

| Feature                                   | Microsoft Azure | Discover Technologies |
|---|-----------------|-----------------------|
| Refiners                                  | ✓               | ✓                     |
| People Search                             | ✓               | ✓                     |
| Discovered Experts                        |                 | ✓                     |
| Discovered Business Terms                 |                 | ✓                     |
| Graphical Refiners                        | ✓               | ✓                     |
| Quick Document Previews                   |                 | ✓                     |
| Document Previews for Non-office Files    |                 | ✓                     |
| Most Relevant Pages Preview               |                 | ✓                     |
| Relevant Page links                       |                 | ✓                     |
| Search within the Document Preview        |                 | ✓                     |
| Mobile UI                                 |                 | ✓                     |
| Real Time Document Preview Security Check |                 | ✓                     |
| Accessibility and WCAG Compliance         |                 | ✓                     |
| Video Files Preview                       |                 | ✓                     |
| Video Files Full Text Search              |                 | ✓                     |
| Search Vertical: "Conversations"          | ✓               | ✓                     |
| Search Vertical: "People"                 | ✓               | ✓                     |
| Search Vertical: "Video"                  | ✓               | ✓                     |
| Tunable Relevancy                         | ✓               | ✓                     |

Discover Technologies hosted search is offered in three different iterations that include the same features, but range in size to fit any type of deployment: small, medium and large. Any of these packages can be deployed in less than a day and all packaged farm scenarios provide failover, redundant indexes and “Always On” SQL architecture. We will monitor and manage the dedicated search infrastructure with the support of our industry renowned search experts relieving and deliver 1st class professional services and enterprise search support.

## Support and Management

| Feature                                    | Microsoft Azure | Discover Technologies |
|--|-----------------|-----------------------|
| Redundant Indexes                          |                 | ✓                     |
| Resources Management                       | ✓               | ✓                     |
| Crawl Statistics Reporting                 | ✓               | ✓                     |
| Search Utilization Reporting               | ✓               | ✓                     |
| Always On SQL Architecture                 |                 | ✓                     |
| Network Monitoring                         |                 | ✓                     |
| First Class Consulting Services (included) |                 | ✓                     |
| First Class Search Support                 |                 | ✓                     |
| Alerts Subscription                        |                 | ✓                     |

Discover Technologies Hosted Search is a managed service in the cloud and makes it simple and cost-effective to set up, maintain, and scale a search solution for websites, enterprise portals or applications. Companies can quickly add rich search capabilities to their enterprise body of content without needing to become search experts or worrying about hardware provisioning, setup, and maintenance.

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*For information on Discover Technologies products and services, contact us. We'd love to hear from you!*

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