Capabilities Statement

Discover Technologies

Our Mission
Discover Technologies improves the lives of the modern global workforce through digital transformation.

ABOUT US
Discover Technologies is a small business that facilitates digital transformation through product and software development and IT strategy consulting. We are committed to maximizing and extending our government and enterprise customers' investments in technology and transforming their organizations through innovative, integrative, and scalable products and solutions.

WHAT WE DO
- Integration of Azure Services with O365 Business Solutions
- Microsoft 365 Services implementation, support, and solution development
- ServiceNow Application development and support
- Enterprise Content Management (ECM)
- Business Process Improvement and Automation

WHAT SETS US APART?
Discover Technologies listens to our customers to ensure delivery of solutions that exceed their requirements and expectations. Every product and service we offer empowers and advances the end-user through innovation and automation.
- Experienced Certified Technical Professionals
- Experienced Certified Business Professionals
- Experienced Cloud Brokers and Integrators
- Amazon Web Services (AWS) Partner Network
- Microsoft Partner + Cloud/Azure Specialists
- Nintex/K2

COMPANY PROFILE
Established: 2010
Socio-Economic Status: Small Business
FCL: Top Secret Clearance

DUNS: 961597106
CAGE: 5WSE3

NAICS Codes
- 23430: Computer and Computer Peripheral Equipment and Software Merchant Wholesalers
- 423440: Other Commercial Equipment Merchant Wholesalers
- 511210: Software Publishers
- 518210: Data Processing, Hosting, and Related Services
- 519130: Internet Publishing and Broadcasting and Web Search Portals
- 519190: All Other Information Services
- 541511: Custom Computer Programming Services
- 541512: Computer Systems Design Services
- 541519: Other Computer Related Services
- 541611: Administrative Management and General Management Consulting Services
- 541715: Research and Development in the Physical, Engineering, and Life Sciences (except   Nanotechnology and Biotechnology)
- 541990: All Other Professional, Scientific, and Technical Services

GSA Schedule 70: GS-35F-0579Y
Certifications: ISO 9001:2015, CMMI Level 2

Federal Contracts
FDA: HHSF223201700007B
CFPB: TPDCFBPA130004
DCMA: HC104722

Discover Technologies

TECHNOLOGY COMPETENCIES

From accessibility and usability to smart search, our team engineers technology products that do more.

- **Tasker:** Award-winning collaborative work management solution built on ServiceNow.
- **DocIntegrator:** Seamlessly search, manage, sign, and modify SharePoint content within any ServiceNow applications.
- **Discover Access for SharePoint:** Section 508 related software designed to provide blind and visually impaired SharePoint users experiences comparable to that of sighted users.
- **Discover Point Suite:** DiscoverPoint Viewer is an advanced enterprise search tool that returns clustered and promoted search results ranked by relevance to your query.
- **Guest Collaboration Experience (GCE):** Securely connecting separate organizations through Microsoft SharePoint Online and Microsoft Teams.

CONSULTING COMPETENCIES

Our certified team leverages their understanding and expertise to implement solutions to challenges facing our clients and supply unmet needs in the market.

- **Accessibility Compliance Services**
  - › Section 508 and WCAG 2.1 AA
- **Business Process Services**
  - › Engagement methodology
  - › Managed services arrangements
  - › Infrastructure management
  - › Process evolution
  - › Cross system connectivity
- **Cloud Services**
  - › Continuous Integration and Continuous Delivery (CI/CD)
  - › Microservices
  - › Infrastructure as Code
  - › Monitoring, Logging, and Alerting
- **Identity and Access Management**
  - › Identity Governance
    - › Design, Implement and manage the complete lifecycle of identities by integrating hire to retire events to incorporate accurate access for the right user at the right time
  - › Access Management
    - › Identity lifecycle for SSO using Certificate Based Authentication (CBA), Multi-Factor Authentication (MFA) and/or password-less options to ensure customers have an easy but highly secure access
  - › Privileged Access Management
    - › Design, Implement and manage an identity security solution that helps protect organization against cyberthreats by monitoring, detecting, and preventing unauthorized privileged access to critical resources.
- **Next Gen Agile Development**
  - › Incremental delivery
  - › Team collaboration
  - › Continual planning and learning
  - › Creating minimum viable products (MVPs) that are reviewed, tested, and challenged prior to delivery
  - › Gather feedback and test different iterations to improve the final product